

# Welcome to your smoother relocation with Relocity!

We're excited to partner with Relocity to provide you with exceptional support during your upcoming move. Relocity is designed to make your transition as stress-free and successful as possible by combining expert, personalized guidance with innovative technology.

## What is Relocity?

Relocity is your dedicated relocation partner. Think of us as your personal guide and support system for everything related to your move, helping you settle into your new home and community with ease.

## How Relocity helps you:

- **Reduces stress & saves time:** we take the heavy lifting out of many relocation tasks, so you can focus on what matters most.
- **Personalized support:** you'll get guidance tailored to your specific needs, whether you prefer high-touch personal assistance or self-serve digital tools.
- **Expert local knowledge:** access insider information about neighborhoods, schools, housing, and local amenities from people who know the area.
- **Seamless experience:** many services are integrated into a user-friendly mobile app, putting everything you need at your fingertips.

## Which Relocity service will I use? *(Your company will confirm your specific service)*

Relocity offers different levels of support to match your needs:

### Relocity Concierge (Premium, In-Person Support):

- You'll be paired with a dedicated personal host in your new city.
- Get bespoke, white-glove assistance with neighborhood tours, school searches, home-finding, settling-in services, and on-demand support.
- Ideal for: VIPs, executives, or those needing comprehensive, hands-on local assistance.

### Relocity Advisor (Expert Virtual Guidance):

- You'll work with a relocation advisor virtually.

- Receive structured, task-based support for key relocation needs like area orientation, home-finding (virtual tours, lease review), utility setup, and move coordination, all powered by our mobile app.
- Ideal for: employees needing expert guidance on specific tasks with a flexible, scalable approach.

### Relocity Guide (Self-Serve Mobile App for Lump Sum Moves):

- Empowers you to manage your relocation independently using our comprehensive mobile app.
- Access curated city guides, neighborhood insights, checklists, a marketplace of discounted vendor services (moving, housing, etc.), and even lump-sum payment processing.
- Ideal for: employees managing their own lump-sum or core-flex moves who want tools and resources to do it effectively.

### Relocity Guide for Interns (Connected, Self-Serve for Interns):

- A mobile app designed for interns, offering self-serve tools, curated guides, checklists, and a community feature to connect with fellow interns, share tips, and build a network in your new city.
- Ideal for: interns looking for resources and a way to connect with peers during their temporary relocation.

### Relocity One (Integrated Platform Experience):

- You might experience Relocity through Relocity One, our fully integrated platform. This means all your relocation services, tools, consultant interactions, and supplier communications are centralized in one easy-to-use place, often white-labeled by your employer.

### Key benefits Yyou'll experience:

- **Personalized attention:** guidance that understands your unique situation.
- **Local expertise:** insider knowledge to help you find the right fit.
- **Simplified home finding:** assistance navigating the housing market.
- **Smooth settling-in:** help with utilities, local registrations, and getting acquainted.
- **Time-saving tools:** efficiently manage tasks and information.
- **Reduced relocation stress:** feel supported every step of the way.
- **Cost savings:** access discounts on essential services.
- **Community connection** (with Guide for Interns): build relationships with peers.

### Getting started is easy!

Look out for an email or communication from your employer with specific instructions on how to access your Relocity benefits and connect with your dedicated support. We're here to help you make your next move your best move!